

Kingsmead Healthcare



KINGSMEAD HEALTHCARE PATIENT PARTICIPATION GROUP Agenda & Minutes 13 December 2023 @ 13:00

Agenda

1. Present & Apologies For Absence
2. Minutes of the Last Meeting & Matters Arising
3. Updates on Ongoing Work Strands
4. New Work Strands – Patient Driven Initiatives
5. Patient Suggestions
6. News from the Practice
 - City & Hackney Practice Network
 - City & Hackney CCG & GP Confederation
 - Department of Health & NHS England
7. Out of Hours Service
8. Staff Updates
9. Pharmacy Updates
10. Any Other Business
11. Date of Next Meeting

Minutes

1. Present: DS / MGM / CM / BM / DYH

Apologies for Absence: SH / SK

DS Chair for today's meeting.

The chairperson welcomed all members of the Kingsmead PPG Meeting. He also requested a push to recruit more PPG members through current members and the surgery team as it was important to keep fresh blood flowing through the work of the PPG. The full complement of 8 members from various groups and interests within the Practice population are an important source of driving a part of the Practice's public agenda as well as a channel for patient feedback.

Action: MM to speak with SH and CM to establish how this recruitment could be best implemented. It would be important for any new member to understand that PPG work had a much wider platform now, with the Practice's increasing involvement with promoting HealthWatch Hackney and any GP Confederation / CCG / NHSE health campaigns, resulting a higher demand on their personal time, though not by much more.

2. Minutes of the Last Meeting & Matters Arising

The minutes of the last meeting were agreed and signed off by the chair as a true reflection of the proceedings.

3. Updates on Ongoing Work Strands

New services at the practice - Better Together, a Hackney-wide platform to help reduce social isolation and promote personal and community wellbeing:
<https://vchackney.org/services/together-better/>.

The Together Better service empowers volunteers to run free activities at GP surgeries, supporting the NHS and helping people to connect and stay active. The various activities will be run by Daniel Youssef-Hay. DYH advised of his long term aims with the groups and how he is striving to engage more patients to join his groups on an ongoing basis.

4. New Work Strands – Patient Driven Initiatives

Update on Carol's Garden: -

Finalise Name. This was still a matter for discussion as the garden is in honour of Carol, but it is also for those we have lost in the community.

How can the PPG help Kingsmead with this? Several ideas were discussed. DYH mentioned that his contacts have been looking into this further and momentum is starting to grow to make this happen by Spring next year.

Murals were discussed as a possibility, and DYH had arranged for Sanctuary to come in and have a look at the wall space in the garden to see if the space could be approved to have the mural painted.

5. Patient Suggestions

New website should have a dedicated PPG page.
Suggestions on new content are welcome.

Action: MM to discuss with website supplier.

6. News from the Practice

CCTV – Following CM suggestion of front aspect CCTV, we are looking to arrange this during Spring 2024. The rest of the building, both inside and out, is already covered by CCTV.

7. Out of Hours Service

Nil to report

8. Staff Updates

Pearlina Mason, Marissa Mason and Dot Wynter-White (leavers)
Chani Gabbidon (New Starter)

9. Pharmacy Updates

Nil to report

10. Any Other Business

Every financial year, the GP Confederation / NHSE provides a small funding (between £ 3500 to £ 5000) to promote the work of each Practice's PPG. At Kingsmead, these have historically been spent on promoting patient comfort and improvement of premises which directly affects patients.

Following discussion, it was agreed in principle that the following would be the candidates for any funding that the PPG may attract, any difference being paid for by the Practice:

- Extending CCTV's to cover the front aspect of the surgery, especially in light of incidents of stalking of a staff member, which involved the police
- Helping replace the old heating system and tubing which increases the risk of legionella infection for users, including patients
- Promoting the planting of a community garden at the rear of the Practice in consultation with Ecoactive, Hackney Buzzline. This is an innovative initiative aimed at improving pollinator habitats, enhancing cycling and walking routes, and engaging community-based bodies and residents in planting for bees and butterflies.

Christmas / New Year Greetings to all patients from PPG
Goes out 20/12/2023

Opening hours Christmas / New Year will be advertised by poster.

Christmas Lunch for Kingsmead residents at the Kabin 21 December 2023, where the Practice would provide the poultry - so that the less fortunate in the community could enjoy a Christmas meal.

CH – suggested lighting up the road to the community centre.

11. Date of Next Meeting

14 February 2024