

MESSAGE TO PATIENTS FROM KINGSMEAD HEALTHCARE

Dear Patient,

Sadly, the pandemic is being used by scammers to swindle money from people by sending email to personal accounts to get patients to log onto a website which will infect their personal devices and steal data.

Other schemes include sending a message inviting patients to `register` on a fake website for the COVID vaccination in an attempt to make people pay for it by asking for bank details. THE COVID VACCINE IS FREE.

No registration for the real vaccination is required. You are being sent invitations solely on the basis of age and clinical vulnerability.

There are also warnings about being prompted to book non-existent "vaccine appointments" in a recorded phone message. Those receiving the calls are then asked to confirm by pressing a button on their phone - which results in them being billed by their provider.

Other examples include incidences of telephone callers harassing people into signing up for a vaccination and paying for it over the phone.

So be on your guard and spread the word.

PLEASE DO NOT RESPOND TO ANY VACCINATION EMAIL OR TELEPHONE CALL CLAIMING TO COME FROM NHS ENGLAND, YOUR GP PRACTICE OR ANY OTHER NHS ORGANISATION.

You can always ring us on 020 8985 1930 if you receive such emails, messages, telephone calls or anyone knocking on your door. We can confirm the sending of the link to help you make your COVID vaccination appointment. Your invitation will either be in a letter from NHS England or a link from your GP Practice but this only asks you for your date of birth, postcode and NHS number.

How to protect yourself:

In the UK, coronavirus vaccines will only be available via the National Health Services of England, Northern Ireland, Wales and Scotland. At this time, you can be contacted by the NHS, your employer, a GP surgery or pharmacy local to you, to receive your vaccine. Remember, the vaccine is **free of charge**. At no point will you be asked to pay.

- The NHS will never ask you for your bank account or card details.
- The NHS will never ask you for your PIN or banking password.
- The NHS will never arrive unannounced at your home to administer the vaccine.
- The NHS will never ask you to prove your identity by sending copies of personal documents such as your passport, driving licence, bills or pay slips.

If you receive a call you believe to be fraudulent, hang up.

If you are suspicious about an email you have received, forward it to report@phishing.gov.uk. Alternately, you can report scamming emails directly by forwarding them to: info@gyokusenji.com and noreply@nhs.gov.uk.

Suspicious text messages should be forwarded to the number 7726 which is free of charge.

If you believe you are the victim of a fraud, please report this to Action Fraud as soon as possible by calling 0300 123 2040 or visiting www.actionfraud.police.uk.



The image shows a public health message from NHS, titled "Test and Trace". The message is framed by a yellow border. At the top, there is a blue header with the NHS logo and the text "Test and Trace". The main body of the message is white with black text. It starts with a bold heading: "This is a public health message from NHS". Below this, it explains that as part of the government's coordinated response to Coronavirus, NHS is performing selections for coronavirus vaccination based on family genetics and medical history. The message then states: "You have been selected to receive a coronavirus vaccination." Below this, there is a vertical grey bar on the left side of a text box that says: "Use this service to confirm/reject your coronavirus (COVID-19) vaccination:". Underneath this text, there are two blue links: ">> [NHS - Accept invitation](#)" and ">> [NHS - Decline invitation](#)". Below the links, there is a note: "NOTE: The coronavirus (COVID-19) vaccine is safe and effective. It gives you the best protection against coronavirus." At the bottom, there is a section titled "Who can use this service" which states: "You can only use this service if you have received an email/SMS regarding this invitation. You can not use this service for anyone other than yourself. You are also free to reject this invitation, your appointment will be issued to the next person in line in that case." Finally, at the very bottom, it says "NHS National Health Service GOV.UK".

NHS
Test and Trace

This is a public health message from NHS

As part of the government's coordinated response to Coronavirus, NHS is performing selections for coronavirus vaccination on the basis of family genetics and medical history. .

You have been selected to receive a coronavirus vaccination.

Use this service to confirm/reject your coronavirus (COVID-19) vaccination:

>> [NHS - Accept invitation](#)

>> [NHS - Decline invitation](#)

NOTE: The coronavirus (COVID-19) vaccine is safe and effective. It gives you the best protection against coronavirus.

Who can use this service
You can only use this service if you have received an email/SMS regarding this invitation. You can not use this service for anyone other than yourself.
You are also free to reject this invitation, your appointment will be issued to the next person in line in that case.

NHS National Health Service GOV.UK